

Octofuse - Privacy Policy

Last Updated: August 27, 2025

This Privacy Policy describes how **OMI-TECH LLC** ("OMI-TECH," "Octofuse," "we," "our," or "us"), a company incorporated in the State of Florida, USA, collects, uses, stores, and shares your personal information when you use the Octofuse platform, websites, applications, and related services (the "Services").

1. Data Controller

OMI-TECH LLC is the data controller responsible for your personal information. Octofuse is the brand name of the Services operated by OMI-TECH LLC.

You can contact us at: - **Email:** legal@octofuse.app

- **Mail:** OMI-TECH LLC, 848 Brickell Ave Suite 950, Miami, FL 33131, USA

2. Information We Collect

We may collect the following categories of information:

- **Identifiers:** name, email, phone number, company name, job title, billing details.
 - **Usage Data:** account activity, interactions with the Services, IP address, device identifiers, browser type, access logs.
 - **Financial Data:** payment information is processed by Stripe; we do not store full credit card details.
 - **AI Interaction Data:** prompts, queries, or content you provide when using AI-powered features, and the AI-generated outputs.
 - **Communications:** support requests, emails, or feedback you submit to us.
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3. How We Use Your Data

We process your information for the following purposes: - To provide, operate, and maintain the Services. - To authenticate and verify identity. - To process payments and manage subscriptions. - To improve and personalize user experience. - To provide customer support. - To send informational and promotional communications (with opt-out rights). - To comply with legal obligations. - To ensure security and prevent fraud. - To enhance and monitor AI features.

4. Legal Basis for Processing (GDPR and International Laws)

Depending on your jurisdiction, we rely on the following bases: - **Contractual necessity:** to provide and operate the Services. - **Consent:** for marketing communications and certain AI features. - **Legitimate interest:** to improve the Services and ensure security. - **Legal obligation:** to comply with applicable laws and regulations.

5. Sharing Your Information

We may share your data with: **Service providers** hosting (AWS), payments (Stripe), analytics, communications, and security providers. - **Corporate affiliates:** within OMI-TECH's corporate structure. - **Legal authorities:** where required by law, regulation, or valid legal process. - **Business transfers:** in case of merger, acquisition, or sale of assets.

We do not sell your personal data.

6. International Transfers

Your data may be transferred to and processed in the United States or other countries where our service providers operate. Where required by law (e.g., GDPR), we implement safeguards such as **Standard Contractual Clauses (SCCs)** to protect your information.

7. Data Retention

We retain your information only for as long as necessary to fulfill the purposes described in this Policy, unless a longer retention period is required by law. When no longer needed, data will be securely deleted or anonymized.

8. Your Rights

Depending on your jurisdiction, you may have the right to: - Access the personal data we hold about you. - Request correction of inaccurate data. - Request deletion of your data ("right to be forgotten"). - Request data portability. - Object to or restrict processing. - Withdraw consent where processing is based on consent. - Request human review of automated decisions, including AI-based processing.

You may exercise your rights by contacting us at legal@octofuse.app.

9. AI and Automated Decision-Making

Octofuse uses AI technologies to provide features that may generate outputs based on user inputs. - AI outputs may be inaccurate or biased. - AI results should not be considered professional, legal, medical, or financial advice. - Where significant decisions are made based on AI, you have the right to request human intervention in accordance with **GDPR Art. 22, LGPD, and similar laws**.

10. Security Measures

We implement technical and organizational measures to protect your data, including encryption, access controls, and monitoring. However, no system is 100% secure. By using the Services, you acknowledge these inherent risks.

11. Children's Privacy

Our Services are not directed to children under 16. We do not knowingly collect personal data from children under 16. If we become aware that we have collected such data, we will delete it.

12. Service Discontinuation

In the event OMI-TECH discontinues the Services (e.g., company closure), we will: - Provide notice where feasible. - Allow users to export their data within a reasonable timeframe. - Delete or anonymize user data, unless retention is required by law.

13. Rights by Jurisdiction

- **GDPR (EU/EEA/UK):** access, rectification, erasure, restriction, portability, objection, and automated decision-making rights.
 - **CCPA/CPRA (California, USA):** right to know, right to delete, right to opt-out of sale/sharing, right to non-discrimination.
 - **LGPD (Brazil):** confirmation, access, correction, anonymization, portability, deletion, and revocation of consent.
 - **LFPDPPP (Mexico):** ARCO rights (Access, Rectification, Cancellation, Opposition).
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14. Changes to This Policy

We may update this Privacy Policy from time to time. If we make significant changes, we will notify you by email or through the Services. Continued use of the Services after changes constitutes acceptance of the updated Policy.

15. Contact Us

If you have questions or concerns about this Privacy Policy, contact us at: - **Email:** customer@octofuse.app
- **Mail:** OMI-TECH LLC, 848 Brickell Ave Suite 950, Miami, FL 33131, USA